



# PSC NEWS

## Missouri Public Service Commission

Contact: Kevin Kelly

Phone: (573) 751-9300

Governor Office Building, Suite 900

FY-04-84

### MEDIA REMINDER

### LOCAL PUBLIC HEARING IN JOPLIN IN

### MISSOURI-AMERICAN WATER COMPANY RATE CASE

Jefferson City (November 10, 2003)--The Missouri Public Service Commission will hold a local public hearing in Joplin on **November 12, 2003**, to receive customer comment on a water rate request filed by the Missouri-American Water Company. The local public hearing schedule for Joplin appears below:

#### Joplin

**November 12**

5:00 pm\*

City Council Chamber

303 E. Third Street

**NOTE: \*The PSC Staff will conduct a general information session starting at this time to answer any questions customers may have. The information session will be followed by the local public hearing.**

This local public hearing will be held in a facility that meets the accessibility requirements of the Americans With Disabilities Act. Any person who needs additional accommodations to participate in this hearing should call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

Local public hearings give customers of the Company an opportunity to comment on the rate proposal currently before the Public Service Commission. In addition, customers can bring any service related problems to the attention of the Commission.

On May 19, 2003, the Missouri-American Water Company filed a rate increase case with the Public Service Commission seeking to increase water revenues by approximately \$20 million a year and sewer revenues by approximately \$1,600 a year. The Missouri-American Water Company serves approximately 100 sewer customers in its Platte County District.

The proposed impact, according to Missouri-American Water Company news releases, on a typical residential customer in the Brunswick District appears below:

#### DISTRICT

#### IMPACT ON A TYPICAL RESIDENTIAL CUSTOMER

JOPLIN (Water)

\$2.26 a month

The Missouri-American Water Company serves approximately 413,965 water customers in nine districts (St. Charles, Brunswick, Joplin, Jefferson City, Mexico, Platte County, St. Louis County, St. Joseph and Warrensburg) in Missouri. The Missouri-American Water Company also serves approximately 100 sewer customers in its Platte County District.

---0---